

CARES Act Provider Relief Fund – August 10, 2020

Stakeholder Toolkit

Dear Stakeholder,

Thank you for your support helping us get the word out about the Provider Relief Fund Program. We know health care providers across the nation are struggling to cope with the devastating effects of the COVID-19 pandemic. That's why HHS is focused on administering the program in a way that is fast, transparent and fair so as many providers as possible can receive some financial support in this difficult time.

Below are resources you may use to raise the awareness about the provider relief fund among your members and networks. For additional resources, visit hhs.gov/providerrelief or email PRFCommunications@hrsa.gov.

[Stakeholder Email](#)

[Social Media Content](#)

[including [webcast announcement](#)]

[Newsletter Content](#)

Sample Stakeholder Email

Subject Line: Additional Funding Opportunity for COVID-impacted Health Care Providers

The graphic is a rectangular box with a blue border. At the top, it reads "CARES Act Provider Relief Fund" in bold blue text, followed by "Medicare, Medicaid, Medicaid Managed Care, CHIP, and Dental Providers" in smaller blue text. Below this, there are three icons: a virus (COVID-19), a bar chart with a hospital building (IMPACT), and a stack of coins with a dollar sign (SUPPORT). The bar chart has a red arrow pointing up and a red arrow pointing down. Below the icons are the labels "COVID-19", "IMPACT", and "SUPPORT" in bold blue text. At the bottom, there is a blue banner with white text that says "\$175 Billion Apply by August 28, 2020" and the HRSA logo (Health Resources & Services Administration).

FINANCIAL SUPPORT FOR MILLIONS OF HEALTH CARE PROVIDERS NATIONWIDE

Up to 2% of patient revenue regardless of a previous disbursement.

Many health care providers are experiencing significant financial hardships in the COVID-19 pandemic. Congress provided \$175 billion in relief funds to the U.S. Department of Health and Human Services (HHS) to deliver financial relief to hospitals and other health care providers, including those on the front lines of the coronavirus response. Since

March, HHS, through the Health Resources and Services Administration (HRSA), has been distributing the funds to various providers in phases to support their increased healthcare-related expenses or lost revenue that are attributable to COVID-19; and to reimburse claims for the testing and treatment of uninsured individuals diagnosed with COVID-19.

The latest phase of funding is now available through August 28, 2020. Visit hhs.gov/providerrelief to learn more and get started with the application.

Who is eligible to apply?

- Providers who bill Medicare, Medicaid, Medicaid managed care, or CHIP
- Dental providers who accept insurance, as well as bill patients directly
- First-time or previous applicants may apply as long as they haven't already received 2% of their patient revenue

How to apply?

- [Follow the 6-Step Application Process](#)
- [Provider Relief Fund Application and Attestation Portal](#)
- If you encounter challenges with the application, call the Provider Support Line at (866) 569-3522; for TTY, dial 711

Learn More...

###

Provider-Specific Sample Social Media

For higher resolution images email PRFCommunications@hrsa.gov.

General

Health care orgs & providers may be eligible to receive up to 2% of their patient revenue due to increased expenses or lost revenues attributable to COVID-19. See if you are eligible and apply by August 28, 2020. bit.ly/30zECa5 #providerrelieffund



Health care organizations and providers may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

🕒 Apply by August 28, 2020

hhs.gov/providerrelief

HRSA
Health Resources & Services Administration



🕒 Apply by August 28, 2020

Health care organizations and providers may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

hhs.gov/providerrelief

HRSA
Health Resources & Services Administration

Medicaid

Bill Medicaid? You may be eligible to receive up to 2% of your patient revenue from the #providerrelieffund. Received funds already but missed your opportunity to apply for additional funding up to 2% of revenue? You may have another chance. Find out more and apply by August 28, 2020. bit.ly/30zECa5 #medicaidproviders



Bill Medicaid? You may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

Apply by August 28, 2020

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration



Apply by August 28, 2020

Bill Medicaid? You may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

CHIP


Bill CHIP? You may be eligible to receive up to 2% of your patient revenue from the #providerrelieffund. Received funds already but missed your opportunity to apply for additional funding up to 2% of revenue? You may have another chance. Find out more and apply by August 28, 2020. bit.ly/30zECa5 #CHIPproviders



Bill CHIP? You may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

Apply by August 28, 2020

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration



Apply by August 28, 2020

Bill CHIP? You may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

Home- and Community-Based


Home- and Community-Based Provider may be eligible to receive up to 2% of their patient revenue due to increased expenses or lost revenues attributable to COVID-19. See if you are eligible and apply by August 28, 2020. bit.ly/30zECa5 #providerrelieffund #HCBSproviders



Home- and Community-Based Providers may be **eligible to receive up to 2% of their patient revenue** due to increased expenses and lost revenues (COVID-related).

Apply by August 28, 2020

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration



Apply by August 28, 2020

Home- and Community-Based Providers may be **eligible to receive up to 2% of their patient revenue** due to increased expenses and lost revenues (COVID-related).

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

Dental

Dental providers may be eligible to receive up to 2% of your patient revenue from the #providerrelieffund. Received funds already but missed your opportunity to apply for additional funding up to 2% of revenue? You may have another chance. Find out more and apply by August 28, 2020. bit.ly/30zECa5 #Dentalproviders #Dentalpractices



Dental providers may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

Apply by August 28, 2020

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration



Apply by August 28, 2020

Dental providers may be **eligible to receive up to 2% of patient revenue** due to increased expenses and lost revenues (COVID-related).

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

Webcast Announcement

Attend a webcast on Thurs., Aug 13 at 3:00pm ET about the CARES Act Provider Relief Fund. Learn about the expanded application and who is eligible to apply. Register now to save your spot: <https://bit.ly/3fllD2w> #providerrelieffund #Medicare #Medicaid #CHIP #Dental

CARES Act Provider Relief Fund Webcast
Thursday, August 13 at 3:00 ET
For Medicare, Medicaid, Medicaid Managed Care, CHIP and Dental Providers

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

CARES Act Provider Relief Fund Webcast
Thursday, August 13 at 3:00 ET
For Medicare, Medicaid, Medicaid Managed Care, CHIP and Dental Providers

hhs.gov/providerrelief **HRSA**
Health Resources & Services Administration

###

Sample Newsletter Content

FINANCIAL SUPPORT FOR MILLIONS OF HEALTH CARE PROVIDERS NATIONWIDE

Up to 2% of patient revenue regardless of a previous disbursement.

Many health care providers are experiencing significant financial hardships in the COVID-19 pandemic. Congress provided \$175 billion in relief funds to the U.S. Department of Health and Human Services (HHS) to deliver financial relief to hospitals and other health care providers, including those on the front lines of the coronavirus response. The latest phase of funding is now available through August 28, 2020. Those who bill Medicare, Medicaid, Medicaid Managed Care, CHIP, or a dental provider are eligible to apply as long as they haven't already received 2% of their patient revenue from the fund. Visit hhs.gov/providerrelief and [register for the webcast](#) on Aug. 13 at 3pm ET.

###